REQUEST FOR COUNCIL ACTION

Date: April 25, 2016

Item No.: 14.d

Department Approval City Manager Approval

Para / Truggen

Item Description: Receive Recommendation Regarding Neighborhood Associations from the

Community Engagement Commission.

BACKGROUND

- One of the Community Engagement Commission's (CEC) priorities in 2015 was to explore how the
- 3 City could assist and encourage the formation of Roseville neighborhood associations. After City
- 4 Council approval, a task force comprised of community members and commission members was
- 5 established.
- The task force held a total of nine meetings in 2015 and presented its final report at the August 13, 2015
- 7 CEC meeting. Since that time, the CEC has reviewed the recommendations and discussed the issues
- 8 left unresolved by the task force. The CEC also reviewed Edina and St. Louis Park's policies and
- 9 guidelines for their neighborhood associations. This effort also included receiving a presentation from
- a staff member of St. Louis Park who coordinates the city's work with neighborhood associations. At
- its April 14, 2016 meeting, the CEC unanimously approved recommendations to the City Council
- regarding neighborhood association. The commission's recommendations and supporting material are
- contained in Attachment A accompanying this RCA.
- Members of the Community Engagement Commission will be in attendance at the April 25 City
- 15 Council meeting and present their recommendations in greater detail.

16 POLICY OBJECTIVE

- The City of Roseville values community engagement and transparency of its operations and decisions.
- Fostering the creation of neighborhood associations will further this commitment for meaningful
- community engagement of Roseville residents and businesses.

FINANCIAL IMPACTS

- The costs for implementing these recommendations are unknown at this time. While it is not
- contemplated that an additional staff person would be needed to assist neighborhood association, it is
- expected that existing staff will spend time working on the issues. The new costs will be dependent on
- the level of support to neighborhood associations that are desired (costs of mailings, operating grants,
- 25 etc.).

STAFF RECOMMENDATION

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The City Council should receive the CEC recommendations regarding neighborhood associations and subject to City Council review, direct staff to implement the specific recommendations accordingly.

29 REQUESTED COUNCIL ACTION

Receive the CEC recommendations regarding neighborhood associations and subject to City Council review, direct staff to implement the specific recommendations accordingly.

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Attachments: A: Community Engagement Commission's Report and Recommendations Regarding Neighborhood Associations.

Community Engagement Commission's

Report and Recommendations Regarding

Neighborhood Associations

- 5 Introduction: Authorization and Background
- 6 This report is the Community Engagement Commission's response to the Council's charge to the
- 7 Community Engagement Commission (CEC) to advise it on "how the City could assist and encourage the
- 8 formation of Roseville neighborhood associations."
- 9 As discussed with the City Council, the CEC decided to establish a task force to advise it on how the
- aforementioned charge could be achieved. This task force, advisory to the CEC, was established to be an
- initial, short-term effort related to advancing neighborhood associations in the city of Roseville.
- 12 The task force held nine meetings over the course of five months, between March 11, 2015 and August
- 13 5, 2015. The task force, at its initiative, checked in with the CEC at its May 2015 meeting to confirm that
- 14 it had correctly understood its charge from the CEC and to clarify that it was to recommend how the
- 15 City—not the CEC—could:
- 16 1) Encourage and facilitate the formation of neighborhood associations, and
- 17 2) Foster and facilitate effective and authentic neighborhood participation in civic decision-making.
- 18 This advisory task force at its last meeting unanimously approved its final report to the CEC. The task
- 19 force chairs, Donna Spencer and Jerry Stoner, presented the task force's report to the CEC at its August
- 20 13th meeting. (See attached task force report). Task force members did not necessarily agree on all
- 21 topics and, for this reason, the task force report indicated areas where it recommended further
- 22 consideration by the full CEC.
- 23 The CEC spent the next few months reviewing and analyzing these recommendations and assessing
- 24 those issues the task force had not resolved and left to the CEC for their resolution. It also
- 25 independently reviewed Edina and St. Louis Park's policies and guidelines for their neighborhood
- associations, the only two inner ring suburbs in the Minnesota metropolitan area which have "official"
- 27 neighborhood associations. The CEC also received a presentation from the St. Louis Park Community
- 28 Liaison Breanna Freedman, who assists St. Louis Park neighborhood associations in applying that city's
- 29 association guidelines.
- 30 Primary Recommendation
- 31 The Roseville Community Engagement Commission recommends to the City Council that the City assist,
- 32 foster, and support the creation and effective functioning of neighborhood associations in ways as
- 33 follows in this report.

- 34 It should be noted that while these recommendations are based on the work of the Neighborhood
- 35 Association Task Force, the task force recommendations have been subsequently reviewed and, in many
- 36 cases, altered. Thus, in other words, the specific recommendations below are those of the CEC itself.
- 37 Finally, it is important to note that this CEC report does not go beyond neighborhood associations and
- 38 address other ways that the City of Roseville could facilitate neighborhood participation in civic decision-
- 39 making.
- 40 Benefits and Purposes of Neighborhood Associations
- 41 The purposes of a particular neighborhood association are determined by an association. Generally
- 42 speaking, the following are purposes commonly identified by many neighborhood associations. The
- 43 listing herein is not meant to be prescriptive or exhaustive but to serve as guidelines for existing or
- 44 future Roseville neighborhood associations.

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- Neighborhood associations:
 - 1. Build a sense of community and a culture of neighborliness
 - 2. Involve residents in their democratic forms of government
 - 3. Promote social activities of varied interest to residents
 - 4. Maintain and enhance the quality of neighborhood life and safety
 - 5. Provide the means by which issues and concerns of a neighborhood can be more effectively expressed and communicated, thus serving as a vital link between local government (City Council, departments, and City Commissions, as well as school district and county government) and the neighborhood
 - 6. Promote community and civic engagement by presenting opportunities for resident involvement
 - 7. Assist staff in disseminating timely and understandable information to provide for informed resident participation in government decision-making and planning, thus gaining better acceptance and understanding of government decisions
 - 8. Function as a liaison enabling two-way communication between neighborhoods and government entities on matter of interest such as zoning changes, redevelopment projects and their neighborhood impact, park projects and Comprehensive Plan amendments as well as other planning efforts

Neighborhood associations are one of many ways in which the City connects with its residents in the development and implementation of policies, programs, and services. Neighborhood associations also encompass the process of communicating and working collaboratively with citizens and other stakeholders in balancing various interests and issues affecting their lives and neighborhood.

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We recommend that the City recognize that neighbors can sometimes better understand and communicate their neighborhood's issues and concerns to City Hall, especially in a suburb that does not have ward representation.

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Neighbors are often in a better position for raising the right issues and asking the relevant questions concerning a neighborhood. Their involvement and collaboration in civic decision-making provide City staff and officials an opportunity to answer their concerns and address their issues. Community members can also provide a valuable source of expertise to influence government decisions that improve neighborhood quality of life and delivery of public services.

Neighborhood associations are an important means to facilitate and encourage neighbors to become involved in their community and engaged in local government and to improve communications between residents and their government.

Potential benefits of neighborhood associations and their involvement in a collaborative decision-making process include:

1. Provides residents a means to express a unified and collective voice

2. Increases residents' overall awareness of issues, decisions, and other issues that affect the neighborhood and the City

- 3. Offers opportunities for local government officials, developers, and residents to prioritize important projects, development, and planning and for the City and developers to solicit input from residents before development plans are finalized and before City approval is secured
- 4. Allows the development of better and more creative ideas and solutions and encourages thinking 'outside the box'
- 5. Instills a climate of respect and acknowledgement of the interests of various participants, staff, and decision-makers
- 6. Facilitates the resolution of neighborhood issues within the neighborhood: provides City officials and staff a better understanding of what are the issues neighborhood residents are concerned about
- 7. Improves buy-in and acceptance of outcomes and improves confidence in the process leading to an increase in sustainable decisions and greater resident satisfaction with the City's decision-making process
- 8. Engenders trust between citizens and local government
- 9. Improves the City's access to the expertise of its citizens and expands the capabilities of existing city staff
- 10. Nurtures the potential pool of informed and engaged candidates for Commissions and other volunteer efforts in the city
- 11. Assists seniors and elderly desiring to age in place an additional sense of connectedness and support

Detailed Recommendations

In order to effectively achieve the primary recommendation, the Community Engagement Commission has created specific recommendations under two categories; 1) *Criteria for "Affiliated" Neighborhood* Associations; and 2) *Neighborhood Association Expectations of the City.*

Criteria for "Affiliated" Neighborhood Associations

- Neighborhood associations shall register with the City in order to be "affiliated". (Not all existing neighborhood associations or other organizations need to register, of course, but "affiliation" is required in order to be integrated into the city's neighborhood association specific notification system and communications networks, and to receive most of the material support listed below). Neighborhood associations wishing to "affiliate" with the City shall provide the following information to the City (in writing) upon registration:
 - o Neighborhood association name and contact information
 - Recommended geographic boundaries as approved at the neighborhood association's most recent annual meeting

122 Note: The process to establish the boundaries of individual neighborhood associations upon "affiliation" needs to be 123 124 determined by the council. 125 The specific CEC recommendation is: In order to ensure neighborhood association boundaries are of reasonable size and 126 non-overlapping, the City of Roseville shall approve their boundaries 127 128 as part of the "affiliation" process. 129 Identification and description of the methods of communication of 130 neighborhood associations to its members 131 Association bylaws (or other organizational structures and procedures) 132 approved by the members at the neighborhood association's most recent 133 annual meeting 134 An "affiliated" neighborhood association shall have bylaws (and 135 bylaw amendments), approved by City, that will among other things, include a statement of purposes, the process of governance 136 137 and election, membership requirements, standards of appropriate 138 conduct, and require annual meetings open to public attendance 139 (albeit possibly with voting rights restricted to its membership). 140 An "affiliated" neighborhood association's membership shall be inclusive to all residents (i.e. 141 both home owners and renters). It is up to individual neighborhood associations to 142 determine if businesses and/or non-home property owners within their boundaries can be 143 members. 144 An "affiliated" neighborhood associations shall not discriminate on the basis of race, creed, 145 color, and national origin, place of residence, disability, marital status, status with regard to 146 public assistance, gender, sexual orientation, veteran status, pregnancy, age, or any other 147 class protected by local, state, or federal law.

Neighborhood Association Expectations of the City

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- The City will provide a "how-to" document or tool-kit which supplies a neighborhood that is looking to form an association with an explanation of how to form and organize a neighborhood association, how to register their neighborhood association with the city for "affiliation", and otherwise provides best practices that neighborhoods can utilize when exploring and organizing to form a neighborhood association. The CEC recommends that the City reference similar materials developed by Edina and St. Louis Park (see attachments) as examples for potential inclusion into the City's materials. The CEC also recommends that these materials be made available primarily online but also as printed materials.
- The City will provide space on the City website offering further details of "affiliated" neighborhood associations with relatively static information such as links to their website; contact names, email addresses, and phone numbers; a map of geographical boundaries; one or two relatively static paragraphs of descriptive information; and the date, time, and location of their next meeting.
- The City will feature "affiliated" neighborhood association news in the City Newsletter of upcoming events and activities, as requested by individual associations.

- The City will allow "affiliated" neighborhood associations to reserve City Hall meeting rooms and City park buildings at no cost based on availability and in compliance with rental policies.
 - The City will pay for and coordinate one mailing on behalf of each "affiliated" neighborhood association to all residences within the approved boundaries of the neighborhood association.
 - The City will reasonably make staff and other officials available to speak and provide information to "affiliated" neighborhood associations on issues of concern and interest to the "affiliated" neighborhood association.
 - The City will provide a staff liaison to assist neighborhoods in forming an "affiliated" neighborhood association and to assist residents seeking to join existing "affiliated" neighborhood associations.
 - The City will develop, maintain and provide information to neighborhood associations regarding grants and other funding opportunities for neighborhood associations. The CEC recommends considering and deciding whether this information is basic, static, and included as a part of the above "tool-kit" or otherwise be separately made available and continually maintained by someone on city staff and/or representatives from "affiliated" neighborhood associations.
 - If appropriate, the City will consider the establishment of grants or other funds to be used by neighborhood associations in City-approved projects, activities, and outreach.
 - The City will formally integrate "affiliated" neighborhood associations into the normal notification process for significant City activities and proposed development projects occurring within its approved boundaries.
 - The City will send out emails to "affiliated" neighborhood associations of upcoming City Council agendas
 - The City shall host annual meetings between the City Manager and designated staff and the leadership of all "affiliated" neighborhood associations. The City Manager at her/his discretion may invite other City staff to attend. The City Manager will develop the agenda after consulting with the leadership of each "affiliated" neighborhood association.

Additional Neighborhood Associations Expectations of the City (Not Adopted by the Community Engagement Commission)

- The City will acknowledge notification of "affiliated" neighborhood associations in RCAs and include "affiliated" neighborhood associations comments within the RCA if feasible and staff time permitting.
- 2) The City Council will, to the extent possible, explain how and why the "affiliated" neighborhood association's public comments influenced the decision making process.
- 3) The City Council will duly consider information provided to them and will consider additional discussion on topic as is warranted.

Other Provisions:

- Communication with the neighborhood association will not replace the City's traditional methods of direct outreach to residents.
- Neighborhood associations are strictly voluntary and no resident shall be required to
 participate. Each neighborhood association shall determine its own priorities and desired
 level of activity.

206	•	Neighborhood associations will be included in the public input process but will not be
207		assumed by City officials to speak on behalf of all residents in any given geographical area
208		and will not limit the ability of any person or entity, including "non-affiliated" neighborhood
209		groups, to otherwise participate in the public input process.
210	Attachments to be included in the RCA	
211	1)	Roseville Neighborhood Association Task Force Final Report to the Community Engagement
212		Commission - August 5, 2015
213	2)	Excerpt from the minutes approved by Community Engagement Commission of its Feb11, 2016
214		meeting with St. Louis Park Community Liaison Officer Breanna Freedman
215	3)	Example 'How-to' Organizing Kits from Edina and St. Louis Park Minnesota