

City of Roseville Citizen Engagement and Priority Study DRAFT 6

Thank you for your participation in this study. All answers will remain completely confidential - your name will not be shared. Please take a few moments to complete and return the survey in the enclosed postage-paid envelope.

1.) First, think about the **transportation infrastructure** in Roseville and rate it on the following attributes using a scale from 1 to 10, where 1 means "**Poor**" and 10 means "**Excellent**."

	Poor 1	2	3	4	5	6	7	8	9	Excellent 10	Don't Know
Road maintenance (patching, paving and plowing)	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Road signage	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Amount of traffic congestion on the roads	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Public transportation options	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Accommodation for bicycle and foot traffic	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

2.) Please rate your **Roseville Fire Department** on the following attributes:

	Poor 1	2	3	4	5	6	7	8	9	Excellent 10	Don't Know
Adequate fire coverage for the community	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Fire prevention education	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Quick response to fires	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Response to medical emergencies	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

3.) Next, rate the **utility services** (water, garbage) that you use on the following attributes:

	Poor 1	2	3	4	5	6	7	8	9	Excellent 10	Don't Know
Reliability of water and sewer services	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Garbage collection	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

4.) Next, please rate your **Roseville Police Department** on the following attributes:

	Poor 1	2	3	4	5	6	7	8	9	Excellent 10	Don't Know
Respectful treatment of citizens	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Safety education	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Timely response	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

5.) How frequently do you use the **parks and recreation** facilities (such as the Skating Center, Arboretum) and programs (such as Rosefest, recreation classes)?

☐ Never
 ☐ 1-6 times a year
 ☐ 6-12 times a year
 ☐ More than 12 times a year

6.) Next, rate your **local parks and recreation** facilities and programs on the following attributes:

	Poor 1	2	3	4	5	6	7	8	9	Excellent 10	Don't Know
Facilities meet your needs	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Facility maintenance	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Quality of recreational programs	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Variety of recreational programs	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

7.) Rate **community events** (such as Rosefest, Summer Entertainment Series) on the following:

	Poor 1	2	3	4	5	6	7	8	9	Excellent 10	Don't Know
Range of cultural offerings	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Strong and vibrant arts community	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Variety of festivals and community events	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

[illegible][illegible][illegible]

Poor
1 2 3 4 5 6 7 8 9 Excellent
10 Not
Applicable

Value of services you receive for the local taxes you pay

[] [] [] [] [] [] [] [] [] [] []

Very Dissatisfied= 1 2 3 4 5 6 7 8 9 Very Satisfied= 10

Response Category	Count
Falls Short= 1	1
2	1
3	1
4	1
5	1
6	1
7	1
8	1
9	1
Exceeds= 10	1

Not Very Close= 1 2 3 4 5 6 7 8 9 Very Close= 10

[illegible]

Disagree= 1 2 3 4 5 6 7 8 9 Agree= 10 Don't Know

City Government

Think about the following City services and rate your satisfaction with each using a scale from 1 to 10, where 1 means "**Low satisfaction**" and 10 means "**High satisfaction.**" If you are not familiar with the service, mark "**Don't Know.**"

Low= 1 2 3 4 5 6 7 8 9 High= 10 Don't Know

Satisfaction with Streets and Sidewalks	Low= 1	2	3	4	5	6	7	8	9	High=10	Don't Know
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Low= 1 2 3 4 5 6 7 8 9 High= 10 Don't Know

City Communication and Engagement	Low= 1	2	3	4	5	6	7	8	9	High= 10	Don't Know
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Low= 1 2 3 4 5 6 7 8 9 High= 10 Don't Know

Satisfaction with City Activities	Low= 1	2	3	4	5	6	7	8	9	High= 10	Don't Know
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Low= 1 2 3 4 5 6 7 8 9 High= 10 Don't Know

[illegible]

[illegible]

Funding Priority

Next, think about the following services and rate how much priority the city should place on funding the service in the face of potential budgetary shortfalls. Use a scale where 1 means "**Low Priority**" and 10 means "**High Priority.**"

[illegible][illegible][illegible]

Funding Priority for City Activities

	Low= 1	2	3	4	5	6	7	8	9	High= 10
Appearance/Cleanliness of City Facilities	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Cedarholm Golf Course	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Harriet Alexander Nature Center	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Muriel Sahlin Arboretum	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Park/Playground Maintenance	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Recreational Facilities	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Recreational Programs	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Skating Center/OVAL	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Water quality in Lakes and Ponds	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

Funding Priority for Other City Services

	Low= 1	2	3	4	5	6	7	8	9	High= 10
Building Codes/Permitting	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Drinking Water Quality	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Flood Protection	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Housing Code/Nuisance Property Enforcement	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Housing Loan Programs	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Leaf Pickup Program	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
License Center	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Recycling Collection	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Reliability of Drinking Water Services	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Reliability of Sewer Services	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐

Addressing Budgetary Shortfalls

Because of the weak economy and falling property valuations, the city is looking at ways to address the budget shortfall. If there is not adequate funding to provide each service below, please specify the **budgetary actions you would support** for each service. (Mark all that apply).

Budgetary Actions for Community Safety

	Eliminate the Service	Reduce Service Levels	Maintain Current Service Levels	Raise Taxes & Fees
Animal Control	☐	☐	☐	☐
Emergency Medical Services	☐	☐	☐	☐
Firefighting Services	☐	☐	☐	☐
Fire Prevention Inspections	☐	☐	☐	☐
Police Crime Investigations	☐	☐	☐	☐
Police Patrols in Your Neighborhood	☐	☐	☐	☐
Police Citizen Outreach Programs	☐	☐	☐	☐

Budgetary Actions for Streets and Sidewalks

	Eliminate the Service	Reduce Service Levels	Maintain Current Service Levels	Raise Taxes & Fees
Litter Pickup along Boulevard	☐	☐	☐	☐
Tree and Plant Maintenance along Boulevard	☐	☐	☐	☐
Snowplowing of Streets	☐	☐	☐	☐
Street Maintenance	☐	☐	☐	☐
Street Lighting	☐	☐	☐	☐
Traffic Congestion	☐	☐	☐	☐
Snowplowing of Pathways and Trails	☐	☐	☐	☐
Pathways and Trails Maintenance	☐	☐	☐	☐

City Communication and Engagement

	<i>Eliminate the Service</i>	<i>Reduce Service Levels</i>	<i>Maintain Current Service Levels</i>	<i>Raise Taxes & Fees</i>
Elections/Ease of Voting	☐	☐	☐	☐
Roseville Cable Channel 16	☐	☐	☐	☐
City Newsletter	☐	☐	☐	☐
City Website	☐	☐	☐	☐

Budgetary Actions for City Activities

	<i>Eliminate the Service</i>	<i>Reduce Service Levels</i>	<i>Maintain Current Service Levels</i>	<i>Raise Taxes & Fees</i>
Appearance/Cleanliness of City Facilities	☐	☐	☐	☐
Cedarholm Golf Course	☐	☐	☐	☐
Harriet Alexander Nature Center	☐	☐	☐	☐
Muriel Sahlin Arboretum	☐	☐	☐	☐
Park/Playground Maintenance	☐	☐	☐	☐
Recreational Facilities	☐	☐	☐	☐
Recreational Programs	☐	☐	☐	☐
Skating Center/OVAL	☐	☐	☐	☐
Water quality in Lakes and Ponds	☐	☐	☐	☐

Budgetary Actions for Other City Services

	<i>Eliminate the Service</i>	<i>Reduce Service Levels</i>	<i>Maintain Current Service Levels</i>	<i>Raise Taxes & Fees</i>
Building Codes/Permitting	☐	☐	☐	☐
Drinking Water Quality	☐	☐	☐	☐
Flood Protection	☐	☐	☐	☐
Housing Code/Nuisance Property Enforcement	☐	☐	☐	☐
Housing Loan Programs	☐	☐	☐	☐
Leaf Pickup Program	☐	☐	☐	☐
License Center	☐	☐	☐	☐
Recycling Collection	☐	☐	☐	☐
Reliability of Drinking Water Services	☐	☐	☐	☐
Reliability of Sewer Services	☐	☐	☐	☐

The following questions are for analysis only and will not be used in any way to identify you.

How long have you been living in Roseville? ☐ One year or less ☐ 1-5 years ☐ 6-10 years ☐ More than 10 years

Do you own or rent/lease your residence? ☐ Own ☐ Rent/Lease

Do you currently work inside the city? ☐ Yes ☐ No, outside the city ☐ No, I am unemployed ☐ I am retired

What is your age group? ☐ 18 to 24 ☐ 25 to 34 ☐ 35 to 44 ☐ 45 to 54 ☐ 55 to 64 ☐ 65 or over

Which of the following categories best describes your level of education? ☐ Some high school ☐ High school graduate ☐ Some college ☐ College graduate ☐ Graduate degree(s)

Which of the following categories includes your total family income last year? ☐ \$25,000 or less ☐ \$25-\$50,000 ☐ \$50-\$100,000 ☐ Over \$100,000

Please indicate your marital status: ☐ Single ☐ Married/living with partner ☐ Widowed/separated/divorced

Mark the boxes that describe the people living in your house (other than yourself and/or a spouse). Check all that apply.

What is your gender? ☐ Male ☐ Female

Please check all that apply: To which group(s) do you belong? ☐ Asian ☐ Black/African American ☐ American Indian/Alaska Native/Native Hawaiian ☐ Other ☐ White/Caucasian ☐ Hispanic/Latino