

Date: June 11, 2012 Item No.:12.d

Department Approval

City Manager Approval



Item Description: ADMINISTER PRESUMPTIVE PENALTY APPROVAL — OLD

CHICAGO RESTAURANT ALCOHOL COMPLIANCE FAILURE

Background

On March 26th, 2012, all businesses with a liquor license in the City of Roseville were mailed a letter from the Roseville Police Department announcing two alcohol compliance checks would be conducted before the end of the year. The letter included notice of recent changes to Roseville City Ordinances regarding mandatory liquor licensee training programs and penalties for noncompliance. Also in the letter were instructions for the City of Roseville mandatory liquor licensee training program and the name of a police contact should a business need additional information on the licensee program. Training was to be completed by every employee prior to the employee selling or serving alcohol and documentation of this training was to be completed and kept on file by the business.

Compliance Failure

On Saturday, April 14, 2012, a plain clothes Roseville Police Officer, along with an underage buyer, entered Old Chicago Restaurant, 2100 North Snelling Avenue, Roseville, MN to conduct an alcohol compliance check. The underage buyer and the plain clothes police officer entered the business and the underage buyer and officer went directly to the bar. The underage buyer requested a Bud Lite beer. The bartender asked the underage buyer for his identification. The underage buyer provided the bartender his Minnesota photo driver's license. The bartender looked at the license and handed it back to the buyer and sold him a bottle of Bud Lite beer for \$3.89. The underage buyer provided the bartender a \$20.00 bill for payment and received change. The plain clothing police officer then administratively cited the bartender for the violation and released her. On May 3, 2012, Old Chicago Restaurant was mailed a letter requesting documentation of a City of Roseville approved liquor licensee training program. This documentation was to be received by the police department no later than May 11, 2012. Lt. Rosand received correspondence from Old Chicago Restaurant management on May 10, 2012, which documented the employee in question had last completed an approved liquor license training program on September 9, 2009. This is Old Chicago's Restaurant first liquor compliance failure/violation in the last thirty six (36) months.

Staff Recommendation

Issue and administer the presumptive penalty pursuant to City Code Section 302.15, for on-sale license holders for the first violation within thirty-six (36) months. The mandatory minimum penalty shall be a one thousand dollar (\$1,000.00) fine and a one (1) day suspension.

Council Action Requested

Allow the Roseville Police Department to issue and administer the presumptive penalty as set forth in Section 302.15, of the Roseville City Code or other action as determined by the Roseville City Council.

Discuss violation of City Code Section 302.08, *Manager and Server Training*. Failure to comply with this provision in its entirety is sufficient grounds for denial or nonrenewal of a requested license in 2013.

At a December 12, 2011 Council Meeting, Council fined Smash Burger Restaurant an additional \$1000.00 beyond the presumptive civil penalty for selling alcoholic beverage to a person under the age of 21-years for failing to

provide current Manager and Server Training to its employee(s). 40

Prepared by: Lt. Lorne Rosand

Attachments:

- A: Police Report
- B: Letter announcing compliance checksC: Notifications of failure and investigation
- D: Documentation from Old Chicago's Restaurant regarding training
- E: Letter announcing Council Meeting



ICR# 12009927		AGENCY ORI# MN0620800	JUV	JUVENILE:		
SINCIDENT	Reported: 04-14-2012 1607 First A Commited Start: 04-14-2012 1607 Co Title: Alcohol Compliance Failure How Summary: Sale of Alcohol to an underage Location(s) OLD CHICAGO Address: 2100 SN Officer Assigned: Johnson, Sean	Received: None Selected e 21 person at business.		MN Zip: 55113 e No: S-19	Country: USA Primary: Yes	
OFFICERS	Officer Assigned: Rosand, Lorne (Adr	ninistrative Action)	•	e No: 3	Primary: No	
NAMES	Involvement: Cited Age: Address: 1513 Cormier Road Phone: (Cell) (920)819-2883 Hair Color: ID Number(s) ID Type: DL / ID Number	Name: Berg, Rachel L Sex: Race City: Green Bay		OB: eight: 0 Zip: 54313	Weight: 0 Country:	
	Involvement: Mentioned Age: Address: 2100 Snelling Avenue Phone: (Work) (651)639-0303 Email:	Name: Nelson, Darcy Sex: Race City: Roseville		OB: eight: 0 Zip: 55113	Weight: 0 Country:	
	Involvement: Subject Address: 2100 Snelling Avenu Phone: (Business) (651)639-0303	Name: Old Chicago City: Roseville	State: MN	Zip: 55113	Country:	
EVIDENCE	BarCode: 12-08289 Item 7 Description: Bud Light Beer Bottle Location Address: 2100 SNELLING AV N	Type: Alcohol Container, empty City: Roseville	State: MN	Bin: A44 Zip: 55113	Value: \$3.89 Country: USA	

Supplemental Report

ICR: 12009927 04-17-2012 1901

Created By: Sean Johnson

Title: Failed Compliance Check-Sale to underage 21 purchaser

On 04-14-2012, XXXXXX XXXX (XXXXXXXXXX) acted as my underage alcohol buyer. XXXX viewed the underage buyer instructional video prior to beginning compliance checks. I searched XXXX and noted he only had one Valid ID (a MN photo DL, which clearly stated he was underage 21. I took a digital photograph of XXXX, and made a photocopy of his drivers license.

At appx 1534 hours, XXXX and I walked into Old Chicago(2100 Snelling Avenue Har Mar Mall) and went to the bar. XXXX requested a Bud Lite bottle. Berg (MN photo ID) brought the bottle to the bar, and requested identification from XXXX. XXXX provided her with his license. Berg handed the beer to XXXX. XXXX was initially charged \$ 3.89 for the beer and handed \$20.00 to Berg which she later returned \$ 20.00 to me.

I identified myself as a Roseville police officer and advised Berg that she served alcohol to an 18 year old. I advised store manager Darcy Nelson of the incident and that police department would be following up with the business.

I propertied the Bud Lite bottle and receipt of sale and placed them as evidence in PL#9.

I cited Berg with administrative citation #22117 for selling alcohol to an underage person.

Nothing further.

Supplemental Report

ICR: 12009927 04-19-2012 1400

Title: Request Extension to Pay Fine Created By: Lorne Rosand

On Thursday, April 19, 2012 at approximately 1400 hours, a woman by the name of Rachel Berg traveled to the Roseville Police Department to request an extension on her \$250.00 administrative citation for serving alcohol to a minor.

I reviewed the citation and asked Berg how much time she needed and she explained she had lost her job as a waitress at Old Chicago because of her sale to a underage buyer and needed at least 3-weeks because she was now unemployed.

I granted Berg the extension and told her she must make payment in full by Saturday May 12, 2012. Berg understood and said she would make payment by then.

Prior to Berg leaving the police lobby, I asked her why she sold to a underage buyer? Berg said she had never sold to a underage buyer before and was very tired on the day of the sale.

Report is for informational purposes.

Supplemental Report

ICR: 12009927 05-03-2012 0939

Title: Training Records Request Created By: Lorne Rosand

On Thursday, May 3, 2012 the attached letter titled 05-03-2012 Old Chicago Letter was sent to Darcy Nelson who is the Old Chicago Bar Manager. In this letter, I am asking for all server training records for all employees authorized to sell liquor at this establishment.

All training records are due by Friday, May 11, 2012.

Supplemental Report

ICR: 12009927 05-15-2012 0949

Title: Training Records Received Created By: Lorne Rosand

On Thursday, May 10, 2012, I received a manila folder from Darcy Nelson who is the general manager of Old Chicago.

Inside of the folder was Nelson's business card, a cover letter and 31 copies of Old Chicago employee alcohol server certificates.

What follows is a summary of the alcohol server training records from Old Chicago:

- Rachel Berg (Old Chicago server who served alcohol to a minor on April 14, 2012) received ServSafe Alcohol training while she was employed by Old Chicago in Wichita Kansas on September 16, 2009. Berg wasn't able to provide a copy of the certificate but did provided a September 16, 2009 class roster documenting her attendance to this training.
- Of the remaining 30 alcohol server training certificates, I found 15 were current with their annual training

and 15 expired and beyond their annual training per city code.

When reviewing Nelson's cover letter, it appears she is under the belief alcohol server training is needed once every three years.

Report is for informational purposes.

Supplemental Report

ICR: 12009927 05-16-2012 1218

Title: Cite Paid Created By: Lorne Rosand

On Tuesday, May 15, 2012, I spoke with the Jill Hughes who is the city's front desk receptionist. Hughes is responsible for tracking all city administrative citations.

When asked if Roseville Administrative Cite 22117 had been paid, Hughes reviewed her records and said she hadn't received payment as of today for this citation.

I reviewed my April 19, 2012 supplement and noted Berg agreed to pay her administrative citation on or before Saturday, May 12, 2012.

At approximately 0930 hours on this same date, I attempted to telephone Berg using the cellular telephone number (920-819-2883) she had provided Sgt. Johnson at the time of her police contact and it rolled into voice mail. I left Berg a voice mail message to contact me reference the case being presented to the Roseville City Attorney's Office for criminal charging consideration.

At approximately 1130 hours on this same date, I received a call from Berg who indicated she had received my voice mail message and would be traveling to the Roseville City Hall shortly to pay the full \$250.00 administrative fine. At approximately 1330 hours, I received an envelope containing a cashiers check made payable to the City of Roseville in the amount of \$250.00. I immediately took this check to Jill Hughes who said she would process it and later provided me with a receipt.

On Wednesday, May 16, 2012, I scanned a copy of the paid receipt into the case's media file.

With Berg making her payment in full, I consider her portion of this case file closed.

Supplemental Report

ICR: 12009927 05-18-2012 1627

Title: Council Meeting Letter Created By: Lorne Rosand

On Friday, May 18, 2012, I sent Darcy Nelson (general manager) of Old Chicago Restaurant the attached letter summarizing the April 14, 2012 underage alcohol violation and notifying her of the June 11, 2012 council meeting.

The letter to Nelson was scanned and is attached to the case in the Media file of report.

Report is for informational purposes.



Date

Business Address Roseville, MN 55113

ATTN: MANAGER

Please thoroughly review the following information as it pertains to alcohol compliance checks conducted by the Roseville Police Department, relative to your establishment.

The City of Roseville began alcohol compliance checks on licensed alcoholic beverage sellers in 1997. At that time, the compliance rate was only 70%. Nearly 30% of our licensees failed those compliance checks. Our goal is to achieve 100% compliance. We need your cooperation to make that happen.

The Roseville Police Department conducts yearly compliance checks to insure licensed alcoholic beverage sellers in the City of Roseville are complying with State law and Roseville Code Provisions relating to the selling of alcoholic beverages.

Please review the following relating to sales of alcohol to underage persons:

Minnesota Statute Chapter 340A.503 PERSONS UNDER 21; ILLEGAL ACTS.

- Subdivision 1. Consumption.
 (a) It is unlawful for any:
 - (1) retail intoxicating liquor or 3.2 percent malt liquor licensee, municipal liquor store, or bottle club permit holder under section 340A.414, to permit any person under the age of 21 years to drink alcoholic beverages on the licensed premises or within the municipal liquor store;
- Subdivision 2. Purchasing. It is unlawful for any person:
 - (1) to sell, barter, furnish, or give alcoholic beverages to a person under 21 years of age;

The City of Roseville has passed Chapter 302, Roseville's Liquor Control Ordinance. The Roseville Police Department encourages you to become familiar with the Liquor Control Ordinance. It can be obtained at the Roseville City Hall or in the city code at www.ci.roseville.mn.us.

The civil penalties for underage alcoholic beverage sales are set forth in the Roseville City Code. Presumptive penalties are set forth in § 302.15 of the Code. These penalties vary depending upon whether it is a first time violation, a second time violation, a third time violation, etc.

The Roseville Police Department has worked with City alcoholic beverage licensees to promote training for both servers and managers to prevent sales of alcohol to underage persons, and to prevent other violations of the Liquor Control Ordinance. All licensees and their managers, and all employees or agents employed by the licensee that sell or serve alcohol, must complete a city approved or city provided liquor licensee training program. Free training packets are available from the City. Contact Kelly Roberto of the Roseville Police Department at kelly.roberto@ci.roseville.mn.us to receive a packet or the names of approved trainers.

Both the City's approval and the required training shall be completed:

- 1. Prior to licensure or renewal for licensees and managers, or
- 2. Prior to serving or selling for any employee or agent, and
- 3. Every year thereafter.

Your business must maintain documentation that you have properly trained every employee that sells or serves alcohol, and produce such documentation upon reasonable request made by a peace officer, health officer or properly designated officer or employee of the city. The City will not maintain these records for you. Additional penalties may be assessed if you are unable to provide documentation or it is determined the employee did not under-go the required training.

The mandatory minimum penalty for the sale of alcoholic beverages to underage individuals is a \$1,000 fine and a one day suspension.

These penalties are civil in nature. Please be aware criminal penalties may also be imposed for violations of the Liquor Control Ordinance.

The Roseville Police Department will conduct two compliance checks in 2012 beginning this spring. Please remind your employees of their legal and moral responsibility not to sell or serve alcoholic beverages to anyone under the age of 21.

Once again, we encourage you to review Roseville City Code, Chapter 302, to insure that you have familiarized yourself with the local regulations applicable to your establishment. If you have any questions, please contact Lt. Lorne Rosand at 651-792-7211.

Sincerely,

Rick Mathwig Chief of Police



May 3, 2012

Darcy Nelson
Old Chicago
2100 North Snelling Avenue
Roseville Minnesota 55113

Darcy Nelson and/or General Manager:

The City of Roseville has an ordinance prohibiting the sale of any alcoholic beverage to persons under the age of 21 years. A copy of Roseville Code 302 has been enclosed for your review. Please note Section 302.15 of code where minimum penalties are stipulated.

On April 14, 2012, an Old Chicago employee named Rachel Berg sold an alcoholic beverage to a minor in violation of the attached code. Our records indicate that this is your first violation in the previous thirty-six (36) months. Therefore, pursuant to Section 302.15 of Roseville City Code, the presumptive penalty for a first violation for sale of an alcoholic beverage to a person under the age of twenty-one is a minimum penalty of a \$1,000.00 fine and a one (1) day suspension.

This incident is currently under investigation by the Roseville Police Department. You are being asked to provide a training certificate documenting Rachel Berg has completed a city approved or provided liquor license training program. Lmust receive a copy of Berg's training certification from you by Friday, May 11, 2012. Failure to provide this training certification may result in additional penalties because of non compliance. You are also being mandated to provide server training records for all employees who are authorized to serve liquor at your establishment. These server training documents are also due by Friday, May 11, 2012.

When a violation occurs, the police department provides information to the City Council, which either will assess the presumptive penalty set forth above or depart upward or downward based on extenuating or aggravating circumstances. The information set forth in this letter regarding the failed compliance check will be passed on to the City Council, as well as information regarding your participation in the manager and server training program and the history of compliance checks at your establishment. Once the date of the Council meeting is established, I will send you notice.

A representative of your establishment may appear at the Council meeting to offer any information that you deem relevant as to whether the Council should deviate from the presumptive penalties set forth in the Roseville City Code. If you fail to appear at that meeting, the City Council will act without any input from your establishment.

Finally, please be advised that if another violation should occur, further penalties will be invoked. If you have any questions, you can reach me during normal business hours at my desk telephone number of 651-792-7211.

Sincerely,

Lorne R. Rosand Lieutenant

Roseville Police Department

Enclosure

Cc:

Rick Mathwig – Chief of Police Bill Malinen – City Manager



Dear LT. Rosand,

May 10, 2012

I have enclosed a ServSafe Alcohol certificate for all of our Servers, Bartenders, Hosts and Assistant Waiter Persons. These are obtained by attending a class and passing a test sponsored by the National Restaurant Association. These certificates are valid for three years. All new hires are required to attend this class within 60 days of being hired.

Rachel Berg attended this class while working at an Old Chicago in Wichita, Kansas. I contacted that restaurant and they were not able to locate a copy of her certificate. I have enclosed a copy of the class roster for the class that Miss Berg attended. A score of 75% is passing and she received an 87%. This class was taught in September of 2009 and her training certificate would have been up for renewal in September of this year. I have contacted the National Restaurant Association and requested a copy of Miss Berg's certificate. Their paperwork stated this could take 7 days to obtain. I mailed the request on September 7, 2012. I am more than happy to provide this certificate to your Department when I receive it.

Sincerely,

Darcy Nelson
General Manager

Old Chicago Roseville MN

651-639-0303

dnelson@oldchicago.com



DARCY NELSON

General Manager

2100 North Snelling Avenue *64 • Roseville, MN 55113 651.639.0303 • Fax 651.639.1696 roseville@oldchicago.com • www.oldchicago.com





457

Class List

Class #: 790258

Instructor: ORASA VAYAPHAT

InstructorID: 1033922

(oldID = 1200084)

Class Address: 248 Centennial

Pkwy

Louisville, CO 80027-1265 United

States

Course: ServSafe Alcohol

Course & Primary

Exam

Sponsor:

Rock Bottom Rest 248 Centennial

Pkwy

Louisville, CO

80027-1265 United

States

Hours of Training: 0 Exam Location: CO

<u>Student</u>	Person ID	<u>ssn</u>	<u>Grade</u>	<u>Hold</u>	<u>Cert. Number</u>
ARPIN, KAITLYN	5297574	NULL	90		6664399
AULT, DANA R	745617	*****7214	95		6664400
AYLWARD, ASHLEY C	5297575	*****7459	92		6664401
AYLWARD, LINDSAY	5297576	*****1998	95		6664402
BAEZA, KELLI	5297577	NULL	77		6664403
BAUER, ALISSA N	5297578	NULL	92		6664404
BERG, RACHEL L	5297579	NULL	87		6664405
BROOKSHIRA, ABBY	5297580	*****4581	95		6664407
DETIENNE, RACHEL	5297581	NULL	90		6664408
DOWER, TREY	5297582	NULL	100		6664409
FINNEY, KRISTIE D	5297583	*****4066	82		6664410
GREGORY, TRACY	5297584	NULL	92		6664411
HAVILAND, TYANN N	5297585	NULL	80		6664412
KEEL, ERIN	5297586	NULL	85		6664413
KELLER, ZACH	5297587	*****7335	80		6664414
LEWIS, ERIN	5297588	NULL	97		6664415
MALCOM, AHHLEY	5297589	*****2364	87		6664416
MILLER, GALENEA R	5297590	NULL	92		6664417
RAY, BRITTNEY	5297591	NULL	80		6664418
SAGERTY, JEREMY A	5297592	NULL	97		6664419
SEGLEM, PAIGE	5297593	NULL	80		6664420
SEITZ, KERI L	5297594	NULL	87		6664421
SMITH, ROBERT	5297595	NULL	82		6654422
/INES, JESSICA R	5297596	NULL	95		6664423
WALKER, BILLIE	5297597	NULL	85		6564424
VICKER, JEFF	5297598	NULL	85		6664425
VILLIAMS, DAN	5297599	NULL	92		6664426
VINFIELD, BRET	5297600	NULL	87		6664428
WOLKEN, CYDNEY L	5297601	NULL	90		6664429

Thank you for participating in the ServSefe Alcohol program. Responsible alcohol service begins with the choices you make, and ServSefe Alcohol training will help you make the right decision when the moment arises.

By completing the ServSafe Alcohol program, you show your dedication to safe and responsible alcohol service. The ServSafe Alcohol program and the National Restaurant Association are dedicated to helping you continue to raise the bar on alcohol safety.

To learn more about our full suite of responsible alcohol service training products, contact your State Restaurant Association, your distributor or visit us at www.ServSafe.com.

We value your dedication to responsible alcohol service and applicated you for making the commitment to keep your operation, your customers and your community safe.

Sincerely

Paul Hinemar

Executive Director, National Restaurant Association Solutions

In Alaska you must laminate your card for it to be valid.

(SorvSale)

ID NO. 1046349

CARD NO. 8365252

ServSafe Alcohol' CERTIFICATE

JACOB VINCENT

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION

8/30/2011

NATIONAL (RESTAURANT ASSOCIATION

Student Name

JACOB VINCENT

Class Number

1020733

Exam Date
Expiration Date

8/30/2011

7 ***

8/30/2014

Overall Point Score

36

Overall % Score

90

Passing % Score

75

Status

PASSED

NOTE: You can access your score and certification information anytime at www.ServSefs.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

Please feel free to address any questions regarding your certification to the National Restaurant Association Service Center Department at approximation of the National Restaurant or 800.765.2122, ext. 6703.



175 West Jackson Boulevard, Suite 1500 Chicago, IL 60604-2814 1.800.SERV-SAFE 312.715.1010 in Chicagoland

www.ServSafe.com

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By completing the ServSafe Alcohol program, you show your dedication to safe and responsible alcohol service. The ServSafe Alcohol program and the National Restaurant Association are dedicated to helping you continue to raise the bar on alcohol safety.

To learn more about our full suite of responsible alcohol service training products, contact your State Restaurant Association, your distributor or visit us at www.ServSafe.com.

We value your dedication to responsible alcohol service and applaud you for making the commitment to keep your operation, your customers and your community safe.

Sincerely,

Paul Hineman

Executive Director, National Restaurant Association Solutions

In Alaska you must laminate your card for it to be valid.

(ServSafe)

DNO. 7558314

CARD NO. 8905754

ServSafe Alcohol' CERTIFICATE

JUSTIN GROEN

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION

3/14/2012

NATIONAL RESTAURANT ASSOCIATION

Student Name JUSTIN GROEN
Class Number 1089717
Exam Date 3/14/2012

Exam Date 3/14/2012 Expiration Date 3/14/2015

Overall Point Score 31
Overall % Score 77
Passing % Score 75

NOTE: You can access your score and certification information anytime at these Services on with the class number provided on this form.

PASSED

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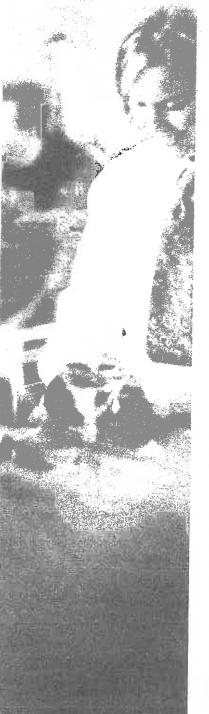


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By completing the ServSafe Alcohol program, you show your dedication to safe and responsible alcohol service. The ServSafe Alcohol program and the National Restaurant Association are dedicated to helping you continue to raise the bar on alcohol safety.

To learn more about our full suite of responsible alcohol service training products, contact your State Restaurant Association, your distributor or visit us at www.ServSafe.com.

We value your dedication to responsible alcohol service and applaud you for making the commitment to keep your operation, your customers and your community safe.

Sincerely,

Paul Hineman

Executive Director, National Restaurant Association Solutions

In Alaska you must laminate your card for it to be valid.

(ServSafe)

ID NO. 7124769

CARD NO. 8364501

ServSafe Alcohof CERTIFICATE

ANGELA BOEHLKE

Card expires three years from the date of the axamination, Local laws apply.

DATE OF EXAMINATION

8/30/2011

NATIONAL (RESTAURANT ASSOCIATION

Student Name ANGELA BOEHLKE

Class Number 1020733

Exam Date 8/30/2011 Expiration Date 8/30/2014

Overall Point Score 36
Overall % Score 90

Passing % Score 75

Status PASSED

NOTE: You can access your score and certification information anytime at ward. ServSafe.com with the class number provided on this form.

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By completing the ServSafe Alcohol program, you show your dedication to safe and responsible alcohol service. The ServSafe Alcohol program and the National Restaurant Association are dedicated to helping you continue to raise the bar on alcohol safety.

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We value your dedication to responsible alcohol service and applaud you for making the commitment to keep your operation, your customers and your community safe.

Sincerely

Paul Hineman

Executive Director, National Restaurant Association Solutions

in Alaska you must laminate your card for it to be valid.

(ServSafe)

ID NO. 7124771

CARD NO. 8364503

ServSafe Alcohol' CERTIFICATE

KATHLEEN BURGHARDI

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION

8/30/2011

NATIONAL RESTAURANT ASSOCIATION

Student Name

KATHLEEN BURGHARDI

Class Number

1020733

Exam Date

8/30/2011

Expiration Date

8/30/2014

Overall Point Score

37

Overall % Score

92

Passing % Score

75

Statue

PASSED

NOTE: You can access your score and certification information anytime at www.ServSefs.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

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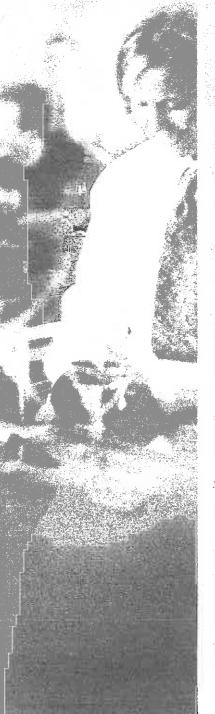


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We value your dedication to responsible alcohol service and applaud you for making the commitment to keep your operation, your customers and your community safe.

Sincerely.

Paul Hineman

Executive Director, National Restaurant Association Solutions

In Alaska you must laminate your card for it to be valid.

ю NO. 2272740

CARD NO. 8894581

ServSafe Alcohol' CERTIFICATE

HEATHER WHITE

rd expires three years from the date of the examination. Local laws apply, DATE OF EXAMINATION

3/12/2012

Student Name

HEATHER WHITE

Class Number Exam Date

1088077

3/12/2012

Expiration Date

3/12/2015

Overall Point Score

37

Overall % Score

75

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Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

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175 West Jackson Boulevard, Suite 1500 Chicago, IL 60604-2814 1.800.SERV-SAFE 312.715.1010 In Chicagoland

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We value your dedication to responsible alcohol service and applaud you for making the commitment to keep your operation, your customers and your community safe.

Sincerely,

Paul Hineman

Executive Director, National Restaurant Association Solutions

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Acordon (

ID NO. 3344035

CARD NO. 8894580

ServSafe Alcohol* CERTIFICATE

TRAVIS VANDELL

Card expires three years from the date of the examination, Local laws apply. DATE OF EXAMINATION

3/12/2012

Student Name Class Number **Exam Date**

Expiration Date

TRAVIS VANDELL

1088077 3/12/2012

3/12/2015

Overall Point Score

38

Overall % Score

95

Passing % Score

75

Status

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

Please feel free to address any questions regarding your certification to the National Restaurant Association Service Center Department at servicecenter@restaurant.org or 800.765.2122, ext. 6703.

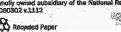


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Sincerely,

Paul Hineman

17 P. S.

Executive Director, National Restaurant Association Solutions

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(ServSafe)

10 NO. 418499

CARD NO. 8894575

ServSafe Alcohol' CERTIFICATE

DARCY NELSON

Card expires three years from the date of the examination. Local laws apply, DATE OF EXAMINATION

3/12/2012

NATIONAL RESTAURANT ASSOCIATION

Student Name

DARCY NELSON

Class Number

1088077

Exam Date

3/12/2012

Expiration Date

3/12/2015

64 5955388

Overall Point Score

39

Overall % Score

97

Passing % Score

75

Status 3

PASSED

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

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Sincerely,

Paul Hineman

Executive Director, National Restaurant Association Solutions

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IDNO. 7695948

CARD NO. 8894564

ServSafe Alcohol' CERTIFICATE

MARY CLEVELAND

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION

3/12/2012

Student Name MARY CLEVELAND Class Number 1088077

3/12/2012 Exam Date 3

3/12/2015 Expiration Date

39 **Overall Point Score** 97 **Overall % Score** 75

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

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Sincerely.

Paul Hineman

Executive Director, National Restaurant Association Solutions

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ID NO. 4233863

CARD NO. 8765856

ServSafe Alcohol' CERTIFICATE

AMBER GRAFTON

Card expires three years from the date of the examination. Local laws apply. DATE OF EXAMINATION

1/23/2012

Student Name

AMBER GRAFTON

Class Number Exam Date

1070139

1/23/2012

Expiration Date

1/23/2015

Overall Point Score

34

Overall % Score

85

Passing % Score

75

PASSED

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

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Sincerely,

9556 5 56

Executive Director, National Restaurant Association Solutions

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ID NO. 2141237

CARD NO. 8765860

ServSafe Alcohol CERTIFICATE

SCOTT MANDERS

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION

1/23/2012

NATIONAL (RESTAURANT ASSOCIATION

Student Name

SCOTT MANDERS

Class Number

1070139

Exam Date

1/23/2012

Expiration Date

1/23/2015

Overall Point Score

36

Overall % Score

90

Passing % Score

75

Status

PASSED

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

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We value your dedication to responsible alcohol service and applaud you for making the commitment to keep your operation, your customers and your community safe.

Sincerely,

Paul Hineman

Executive Director, National Restaurant Association Solutions

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(ServSafe)

ID NO. 3344031

CARD NO. 8765861

ServSafe Aicohol' CERTIFICATE

SABRINA MCMULLEN

Card expires three years from the date of the examination. Local laws apply. DATE OF EXAMINATION

1/23/2012

NATIONAL (RESTAURANT ASSOCIATION

Student Name

SABRINA MCMULLEN

Class Number

1070139

Exam Date

1/23/2012

Expiration Date

1/23/2015

Overall Point Score

33

Overall % Score

82

Passing % Score

75

Status

PASSED

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

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14

You have successfully completed the ServSafe Alcohol* Responsible Alcohol Service Training and Certification Program. This is your official ServSafe Alcohol Certification Card and provides confirmation that you have studied, and are knowledgeable about, how to serve alcohol responsibly.

Thank you for participating in the ServSafe Alcohol program. Responsible alcohol service begins with the choices you make, and ServSafe Alcohol training will help you make the right decision when the moment arises.

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We value your dedication to responsible alcohol service and applaud you for making the commitment to keep your operation, your customers and your community safe.

Sincerely

180

Paul Hineman

Executive Director, National Restaurant Association Solutions

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ServSafe)

Tress.

DNO. 7558311

CARD NO. 8765854

ServSafe Alcohol' CERTIFICATE

ALLISON EISENSCBENK

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION

1/23/2012

NATIONAL (RESTAURANT ASSOCIATION

Student Name

ALLISON EISENSCBENK

Class Number

1070139

Exam Date

1/23/2012

Expiration Date

1/23/2015

Overall Point Score

31

Overall % Score

77

Passing % Score

75

Status

PASSED

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

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Sincerely.

Paul Hineman

Executive Director, National Restaurant Association Solutions

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(ServSafe)

^{20 но.} 7293075

CARD NO. 8518719

ServSafe Alcohol' CERTIFICATE

JANESSA GODBEY

Card expires three years from the date of the examination, Local laws apply.

DATE OF EXAMINATION

10/22/2011

NATIONAL (RESTAURANT ASSOCIATION

Student Name

JANESSA GODBEY

Class Number Exam Date

1040707

Expiration Date

10/22/2011 10/22/2014

Overali Point Score

34

Overall % Score

85

Passing % Score

85

Status

DARGER

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Cartificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

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Sincerely,

Paul Hineman

Executive Director, National Restaurant Association Solutions

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®NO. 7293448

CARD NO. 8519142

ServSafe Alcohol' CERTIFICATE

SARA SCOTT

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION

10/22/2011

Student Name

SARA SCOTT

Class Number

1040707

Exam Date

10/22/2011

Expiration Date

10/22/2014

Overall Point Score

Overall % Score

Passing % Score

Status

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Sincerely

Paul Hineman

Executive Director, National Restaurant Association Solutions

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Ю NO. 7293076

CARD NO. 8518720

ServSafe Alcohol' CERTIFICATE

TRISHA HAMMETT

Card expires three years from the date of the examination. Local laws apply. DATE OF EXAMINATION

10/22/2011

Student Name

TRISHA HAMMETT

Class Number

1040707

Exam Date

10/22/2011

Expiration Date

10/22/2014

Overall Point Score

Overall % Score

Passing % Score

Status

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Sincerely.

Chief Operating Officer, National Restaurant Association Executive Director, National Restaurant Association Solutions

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ervSafe)

ID NO. 5228928

CARD NO. 6599005

ServSafe Alcohol® CERTIFICATE

AMY SAARIBOVRE

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION

8/1/2009

AMY SAARIBOVRE Student Name 778628 Class Number 8/1/2009 Exam Date

8/1/2012 Expiration Date

39 Overall Point Score Overall % Score 75 Passing % Score PASSED Status

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Sincerely,

David Gilbert

Chief Operating Officer, National Restaurant Association Executive Director, National Restaurant Association Solutions

In Alaska you must laminate your card for it to be valid.

(ServSafe)

ID NO. 5876991

CARD NO. 7234702

ServSafe Alcohole CERTIFICATE

COURTNEY SKELCHER

Card expires three years from the date of the examination. Local laws apply

DATE OF EXAMINATION

нысит 5

7/24/2010

WEIGHT 125

NATIONAL RESTAURANT

Student Name COURTNEY SKELCHER Class Number 882008 Exam Date 7/24/2010 7/24/2013 **Expiration Date** Height 5' Weight 125 36 **Overall Point Score** Overall % Score 90 Passing % Score 75 Status **PASSED**

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

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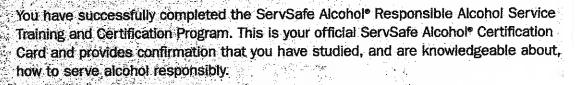
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Sincerely,

David Gilbert

Chief Operating Officer, National Restaurant Association Executive Director, National Restaurant Association Solutions

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(ServSafe)

ID NO. 5282859

CARD NO. 6650404

ServSafe Alcohol® CERTIFICATE

ANNA PEDERSON

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION

9/5/2009

NATIONAL RESTAURANT ASSOCIATION

Student Name ANNA PEDERSON

 Class Number
 787713

 Exam Date
 9/5/2009

 Expiration Date
 9/5/2012

 Overall Point Score
 38

 Overall % Score
 95

 Passing % Score
 75

 Status
 PASSED

NOTE: You can access your score and certification information anytime at www.SorvSafe.com with the class number provided on this form.

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Sincerely.

David Gilbert

Chief Operating Officer, National Restaurant Association Executive Director, National Restaurant Association Solutions

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ю но. 5876985

CARD NO. 7234696

ServSafe Alcohol® CERTIFICATE

ERIN KENNEDY

Card expires three years from the date of the examination. Local laws apply.

OATE OF EXAMINATION

7/24/2010

NATIONAL RESTAURANT ASSOCIATION

Student Name ERIN KENNEDY
Class Number 882008
Exam Date 7/24/2010
Expiration Date 7/24/2013

 Overall Point Score
 36

 Overall % Score
 90

 Passing % Score
 75

 Status
 PASSEI

NOTE: You can access your score and cartification information anytime at www.SarvSafe.com with the class number provided on this form.

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Certificate and Score Release Request Form available at www.ServSafe.com.

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Sincerely,

Paul Hineman

Executive Director, National Restaurant Association Solutions

In Alaska you must laminate your card for it to be valid.

(ServSafe)

®№ 6138478

CARD NO. 7476644

ServSafe Alcohol' CERTIFICATE

RYAN HASELMAN

Card expires three years from the date of the examination, Local laws apply.

DATE OF EXAMINATION

11/30/2010

NATIONAL RESTAURANT ASSOCIATION

Student Name

RYAN HASELMAN

Class Number

924427

Exam Date

11/30/2010

Expiration Date

11/30/2013

Overall Point Score

25

Overall % Score:

87

Passing % Score

75

Statu

PASSED

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

Please feel free to address any questions regarding your certification to the National Restaurant Association Service Center Department at service center@restaurant.org or 800.765.2122, ext. 6703.



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www.ServSafe.com

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We value your dedication to responsible alcohol service and applaud you for making the commitment to keep your operation, your customers and your community safe.

Sincerely

David Gilbert

Chief Operating Officer, National Restaurant Association Executive Director, National Restaurant Association Solutions

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(ServSafe)

id No. 5356408

CARD NO. 6721382

ServSafe Alcohol® CERTIFICATE

TARYN FISCHBACH

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION

10/17/2009

NATIONAL RESTAURANT ASSOCIATION

Student Name TARYN FISCHBACH

 Class Number
 799305

 Exam Date
 10/17/2009

 Expiration Date
 10/17/2012

 Overall Point Score
 35

 Overall % Score
 87

 Passing % Score
 75

Status PASSED

NOTE: You can access your score and certification information anytime at www.SarvSafe.com with the class number provided on this form.

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Sincerely,

David Gilbert

Chief Operating Officer, National Restaurant Association Executive Director, National Restaurant Association Solutions

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(ServSafe)

DNO. 5356405

CARD NO. 6721379

ServSafe Alcohol® CERTIFICATE

EMILY EISENSCHENK

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION

10/17/2009

NATIONAL C RESTAURANT ASSOCIATION

Student Name EMILY EISENSCHENK

 Class Number
 799305

 Exam Date
 10/17/2009

 Expiration Date
 10/17/2012

 Overall Point Score
 35

 Overall % Score
 87

 Passing % Score
 75

 Status
 PASSED

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

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Sincerely,

David Gilbert

Chief Operating Officer, National Restaurant Association Executive Director, National Restaurant Association Solutions

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-C-5-)

ID NO. 5228920

CARD NO. 6598997

ServSafe Alcohol® CERTIFICATE

DAVID DAHLSTROM

Card expires three years from the date of the examination, Local laws apply. DATE OF EXAMINATION

8/1/2009

NATIONAL RESTAURANT ASSOCIATION

Student Name DAVI

DAVID DAHLSTROM

Class Number Exam Date 778628 8/1/2009

Expiration Date

8/1/2012

Overall Point Score

36

Overall % Score

90

Passing % Score

75

Status

PASSED

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

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To learn more about our full suite of responsible alcohol service training products, contact your State Restaurant Association, your distributor or visit us at www.ServSafe.com.

We value your dedication to responsible alcohol service and applaud you for making the commitment to keep your operation, your customers and your community safe.

Sincerely

David Gilbert

Chief Operating Officer, National Restaurant Association Executive Director, National Restaurant Association Solutions

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(ServSafe)

10 NO. 5282854

CARD NO. 6650398

ServSafe Alcohol® CERTIFICATE

NICOLE CONLIN

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION

9/5/2009

NATIONAL RESTAURANT ASSOCIATION

Student Name NICOLE CONLIN

Class Number 787713

Exam Date 9/5/2009

Expiration Date 9/5/2012

Overall Point Score 38

Overall % Score 95

Passing % Score 75

Status

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

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We value your dedication to responsible alcohol service and applaud you for making the commitment to keep your operation, your customers and your community safe.

Sincerely,

David Gilbert

Chief Operating Officer, National Restaurant Association Executive Director, National Restaurant Association Solutions

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ierySafe)

10 NO. 2402543

CARD NO. 6598996

ServSafe Alcohol® CERTIFICATE

KYLE CLARK

Card expires three years from the date of the examination. Local laws apply. DATE OF EXAMINATION

8/1/2009

NATIONAL RESTAURANT ASSOCIATION

Student Name KYLE CLARK
Class Number 778628
Exam Date 8/1/2009
Expiration Date 8/1/2012

 Overall Point Score
 39

 Overall % Score
 97

 Passing % Score
 75

 Status
 PASSEI

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

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We value your dedication to responsible alcohol service and appliand you for making the commitment to keep your operation, your customers and your community safe.

Sincerely,

David Gilbert

Chief Operating Officer, National Restaurant Association Executive Director, National Restaurant Association Solutions

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(ScruSafe)

ID NO. 5694960

CARD NO. 7050143

ServSafe Alcohol® CERTIFICATE

ANNE CHRISTIANSEN

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION

нысит 5' 7"

4/21/2010

WEIGHT 110

NATIONAL (RESTAURANT ASSOCIATION)

Student Name ANNE CHRISTIANSEN 852211 Class Number Exam Date 4/21/2010 4/21/2013 Expiration Date Height 110 Weight **Overall Point Score** 95 Overall % Score Passing % Score 75

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

Please feel free to address any questions regarding your certification to the Notional Restaurant Association Service Center Department at se, "Accenter@restaurant.org or 800.765.2122, ext. 6703.

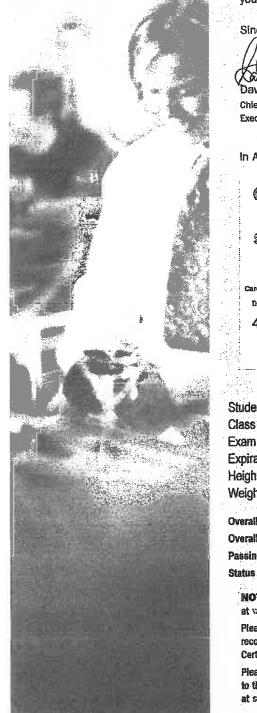


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We value your dedication to responsible alcohol service and applaud you for making the commitment to keep your operation, your customers and your community safe.

Sincerely

David Gilbert

Executive Vice President, Products and Services Group National Restaurant Association Solutions

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ID NO. 5033849

CARD NO. 6406516

ServSafe Alcohol® CERTIFICATE

ANNA CANTLON

Card expires three years from the date of the examination, Local la

DATE OF EXAMINATION 4/11/2009

Student Name

ANNA CANTLON

Class Number

750288

Exam Date

4/11/2009

Expiration Date

4/11/2012

Overall Point Score

37

Overall % Score

92

Passing % Score

75

Status

PASSED

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.ServSafe.com.

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We value your dedication to responsible alcohol service and applaud you for making the commitment to keep your operation, your customers and your community safe.

Sincerely,

David Gilbert

Chief Operating Officer, National Restaurant Association Executive Director, National Restaurant Association Solutions

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ID NO. 5228919

CARD NO. 6598995

ServSafe Alcohol® CERTIFICATE

MICHAELA BURNS

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION

8/1/2009

NATIONAL RESTAURANT ASSOCIATION

Student Name MICHAELA BURNS
Class Number 778628
Exam Date 8/1/2009
Expiration Date 8/1/2012

 Overall Point Score
 34

 Overall % Score
 85

 Passing % Score
 75

 Status
 PASSED

NOTE: You can access your score and certification information anytime at www.ServSafe.com with the class number provided on this form.

Please make a copy of your ServSafe Alcohol Certificate Card for your records. Replacement copies can be obtained for a fee by completing the Certificate and Score Release Request Form available at www.SerySafe.com.

Please feel free to address any questions regarding your certification to the National Restaurant Association Exam Administration Department at certification@restaurant.org or 800.765.2122, ext. 6703.



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We value your dedication to responsible alcohol service and applaud you for making the commitment to your operation, your customers and your community safe.

Sincerely,

David Gilbert

Chief Operating Officer, National Restaurant Association

Executive Director, National Restaurant Association Solutions

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(ServSafe)

10 NO. 5876974

CARD NO. 7234684

ServSafe Aicohol® CERTIFICATE

BRANDAN BORGOS

Card expires three years from the date of the exemination. Local laws apply.

DATE OF EXAMINATION

невнт 6' 2"

7/24/2010

WEIGHT 178

NATIONAL RESTAURANT

BRANDAN BORGOS Student Name 882008 Class Number 7/24/2010 Exam Date **Expiration Date** 7/24/2013 6' 2" Height 178 Weight Overall Point Score 37 92 Overall % Score 75 Passing % Score PASSED Status

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Please feel free to address any questions regarding your certification to the National Restaurant Association Service Center Department at servicecenter@restaurant.org or 800.765.2122, ext. 6703.

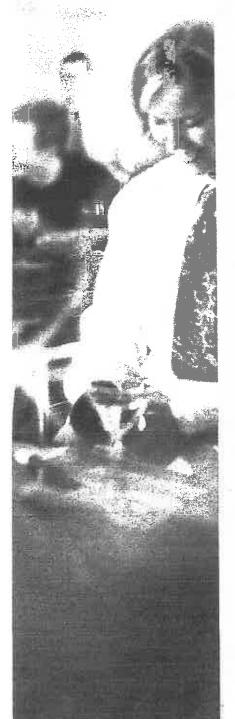


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Sincerely.

David Gilbert

Executive Vice President, Products and Services Group National Restaurant Association Solutions

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ServSafa)

IDNO. 5115965

CARD NO. 6488679

ServSafe Alcohol° CERTIFICATE

ASHLEY BORGOS

Card expires three years from the date of the examination. Local laws apply.

DATE OF EXAMINATION 5/23/2009

NATIONAL . RESTAURANT ASSOCIATION

Student Name ASHLEY BORGOS
Class Number 761084
Exam Date 5/23/2009
Expiration Date 5/23/2012

 Overall Point Score
 39

 Overall % Score
 97

 Passing % Score
 75

 Status
 PASSED

NOTE: You can access your score and certification information anytime at www.ServSefe.com with the class number provided on this form.

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May 18, 2012

Darcy Nelson General Manager Old Chicago Restaurant 2100 North Snelling Avenue Roseville Minnesota 55113

Darcy Nelson;

Reference Roseville PD Case File 12-009927: April 14, 2012 Old Chicago's Restaurant Alcohol Compliance Failure.

On Monday, June 11, 2012, the Roseville City Council will discuss the April 14, 2012 alcohol compliance failure at Old Chicago Restaurant. Staff has recommended Council impose the presumptive penalty of a \$1000.00 fine and one (1) day liquor license suspension.

A representative of your establishment may appear at the time of the council discussion to offer any information that you deem relevant as to whether the Council should deviate from the presumptive penalties set forth in the Roseville City Code. If you fail to appear at this meeting, the City Council will act without any input from your establishment.

Summary of Violation:

March 26, 2012: All businesses with a liquor license in the City of Roseville were mailed a letter from the Roseville

Police Department announcing two alcohol compliance checks would be conducted before the end of

the year.

April 14, 2012: An Old Chicago Restaurant bar employee served an underage compliance buyer an alcoholic

beverage. The Old Chicago employee server looked at the compliance checker's driver's license and sold him a Bud Lite Beer. This violation was witnessed by a plain clothing police officer. The

employee server was administratively cited for the violation.

May 10, 2012: Old Chicago's Restaurant provides server training documentation showing the offending server last

received alcohol server training on September 16, 2009.

The Old Chicago Restaurant server/violator pays a \$250.00 administrative fine to the City of Roseville May 15, 2012:

for violating city code.

Roseville City Council will consider staff recommendation specific to this violation at its regular meeting scheduled for Monday, June 11, 2012. Council discussion of this violation will occur during the "Business Actions" segment of the meeting.

Finally, please be advised if another violation should occur, further penalties will be invoked. If you have any questions, you can reach me at my desk telephone number of 651-792-7211 during normal business hours.

Sincerely

Lorne Rosand Lieutenant

Cc:

Rick Mathwig - Chief of Police Bill Malinen - City Manager Roseville City Council